

VISUAL COMMUNICATIONS TOOL



I have a physical disability

I am Deaf

I am blind

I have a cognitive disability

Other

Quick Communication Tips for Emergency Responders:

- Get the person's attention first.
- Speak to them at eye level.
- Look at the person when you speak. He or she may be able to read your lips.
- Speak slowly with a low-pitched and calm voice.
- Use short, familiar words, such as "What do you need?"
- Ask one question at a time. Also give directions one at a time. Check for understanding after each step.
- Give the person time to respond to your question or follow directions.
- Repeat, rephrase or write your message if necessary.
- Ask permission first, before touching the person.
- Ask before moving a person or their wheelchair/mobility device.



YES

NO

I DON'T KNOW

GO

WAIT

STOP

COMMUNICATION METHODS

The best way to communicate with me is:

WRITING

CELL PHONE

COMMUNICATION BOARD

SIGN-LANGUAGE

I CAN LIPREAD

HEARING AID OR COCHLEAR IMPLANT

TEXT / CAPTIONING

TACTILE INTERPRETER

List your unique communication equipment needs on your **MEDICAL EMERGENCY WALLET CARD**, available at <https://cpd.wisconsin.gov>.

A B C D E F

G H I J K L

M N O P Q R

S T U V W X

Y Z

1	2	3	4	5
6	7	8	9	0

PAIN

Where is the pain located?

FRONT

BACK

R L L R

LEVEL OF PAIN

0 1 2 3 4 5 6 7 8 9 10

NO PAIN MILD PAIN MODERATE PAIN SEVERE PAIN VERY SEVERE PAIN WORST POSSIBLE PAIN

IMPORTANT PEOPLE OR SERVICES

I need help with ...

SHELTER

HOSPITAL

FAMILY

GAS STATION

ID / MONEY

CAREGIVER

SERVICE ANIMAL

SIGN-LANGUAGE INTERPRETER

PHONE CALL OR TEXT

EMERGENCY SERVICES

911

POLICE

FIRE DEPARTMENT

EMT / RESCUE

LOST AND FOUND FOR PETS

711

RELAY SERVICES

GETTING OUT

DIRECTIONS / WHERE TO GO

COMMUNITY CENTER

ASSISTANT

TRANSPORTATION

CAR

BUS

TRAIN

MOTORCYCLE

TAXI

BOAT

PLANE

BICYCLE

WHAT I NEED

WATER	FOOD	BATHROOM	CLOTHES
BED / HOSPITAL BED	SOAP	FEMININE PRODUCTS	ADULT DIAPER
BABY CARE NEEDS	PET CARE NEEDS	WI-FI NETWORK	CHARGER
POWER	BATTERIES	FLASHLIGHT	ALERTING EQUIPMENT

HEALTH AND MEDICAL

MEDICAL STAFF	MEDICINE	KEEP MEDICINE REFRIGERATED	INSULIN / EPI-PEN
OXYGEN	WHEELCHAIR OR WALKER	INHALER	HEART ATTACK
PREGNANCY	DENTIST	EYE DOCTOR	HEARING LOSS / EAR PROBLEM

ALLERGIES / SENSITIVITIES

MEDICATIONS 	LATEX 	OTHER
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List your allergies and/or sensitivities on your **MEDICAL EMERGENCY WALLET CARD**.

SUPPORT

NEWS / UPDATES	FOOD	HOUSING	FORMS
MONEY	LEGAL HELP	THERAPY	PHYSICAL THERAPY

PLACES TO GO / TYPES OF EMERGENCIES

EVACUATE / ESCAPE	HOME	POWER ON	NO POWER
DAMAGED HOME	FLOOD DAMAGE	FIRE AND SMOKE	EVACUATE TO HIGHER GROUND

TIME

AM PM

HOURS MINUTES

SUNDAY MONDAY TUESDAY WEDNESDAY

THURSDAY FRIDAY SATURDAY

1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

JAN	FEB	MAR	APR	MAY	JUNE
JULY	AUG	SEPT	OCT	NOV	DEC

Morning	Afternoon	Night
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PLACES

MAINE
NEW HAMPSHIRE
VERMONT
MASSACHUSETTS
CONNECTICUT
RHODE ISLAND
NEW YORK
NEW JERSEY
DELAWARE
MARYLAND
WASHINGTON D.C.

