



1 WEST WILSON ST, ROOM 437
POST OFFICE BOX 7851
MADISON, WI 53707-7851

State of Wisconsin Council on Physical Disabilities

Voice: 608-261-7816
TTY: 608-267-9880
Fax: 608-266-3386
www.pdcouncil.state.wi.us

Quarterly Meeting: Thursday, July 15, 2010

Hyatt Regency Milwaukee 333 West Kilbourn Avenue,
Milwaukee, Wisconsin, USA 53203

Meeting Minutes

Members present: Marge Liberski, Karen Secor, Toby Tyler, Jeff Fox, Jon Baltmanis, Ben Barrett, Joanne Zimmerman, Charles Vandenplas

Liaisons Present: Larry Swaziek, Department of Commerce

Staff Present: Amber Jensen, Sarah Lincoln, 3 interpreters, Ann Zanzig, Pamela O'Brien

Via Live Meeting: Orlando Garcia, Dan Johnson, Susan Crowley, Alicia Boehme, Claire, Sandra Stokes

Update on Family Care and IRIS: *Susan Crowley, Administrator of the Division of Long-Term Support*

See handout "Council on Physical Disabilities Orientation: Family Care"

Family Care:

Wisconsin is 10 years into family care. The philosophy is around access, choice quality, and cost effectiveness. ADRCs provide benefit counseling, outreach and marketing; they are a critical link to people with disabilities and elderly to service delivery systems. For people who wish to self direct there is IRIS, which is now 2 years old. Family Care will be state wide sometime during 11-13 budget period. There are currently 10 MCOs and 11th soon to start. IRIS enrollment, up to 1900 individuals...target groups remain consistent. Key to success of Family Care is interdisciplinary care team. Monitoring quality of MCOs is done by external contract with Metastar to review quality, results built in to the contract for the next year. Member satisfaction is very high. Member satisfaction survey is available on the DHS website. Rate setting: Rates determined by an actuarial firm. MCO rates are built based on projected costs. Federal Authority was extended for another 5 year period. There is a strong relationship with feds for administering the family care program. Challenges of Family Care: Fidelity to the model as individual counties convert to program. They don't want to see member services disrupted. One project for this year to develop good redundancy programs.

The department is working on standardized rate setting for residential services Starting with residential, provider input into the rate, should be available by beginning of next year. Doing best they can with dollars available, expansion has stretched financial resources. Always welcome opportunities to meet with the council, open to variety of opportunity to

discuss Family Care. Expansion is planned and budgeted, see power point handout. Expect that completion of implementation should be completed in next budget year. There are about 6 unaffiliated counties, looking at existing CMOs to see where they might best fit. Served an additional 7000 individuals. Counties to move toward full entitlement within 3 years of implementing Family Care. Require MCOs to provide 3 year business plan. Allows to identify strategies to insure success. 1.1 million surplus through first of 2010, vs deficit in 2009. Mostly due to completion of expansion that was done in previous year. Substantial contracts with 3rd party billers to keep admin costs low

IRIS:

IRIS has grown at more rapid rate than anticipated, very popular option for those wishing to self direct services. Growing pains include a need for consultants statewide to provide quality info to individuals. See individuals moving between Family Care and IRIS, individuals need to get good information at their ADRC so they can make the best choices to meet their needs. The rate of growth has stabilized; future expansions should not be as substantial as before, hoping to learn from issues faced with in the first wave.

Questions from members:

Is the rate with IRIS same as with MCO? (Jeff Fox)

Funding of programs slightly different, over time funding of the two will look more similar...under iris the consumer has much more choice about the ways to spend their budget. No evidence that IRIS budget is more favorable than with an MCO.

Jon Baltmanis

Couple of compliments: happy to hear education on IRIS is increased, 2....state social worker looking forward to the changes that FC will bring

Question: rate standardization around the state, how will rate be adjusted for different geographical areas of the state?

Will look at regional costs, especially labor cost (for staff) clearly identify costs and scope of services provided in residential care and standardizing the definition of those

Charles Van comment....re: IRIS and Family Care, wife on the waiver program for 4 years, told she needed to decide between IRIS or Family Care, social worker told her she would. Share all the info with them, 3 months before switch to be made the social worker left and another social worker replaced her, gave them some info on the program. IRIS is not a good option due to health issues. Decided to go with FC, told had to be re-evaluated, blindsided by info that was not shared ahead of time, questioned on things not related to health, told if they didn't answer questions there and then she would be kicked out of the program. Refused to sign release of information forms and was told they would be kicked out. Contacted Metastar and they really followed through and a new evaluation will be completed. Told the program was to provide improved services and he feels it has caused nothing but problems for them.

John Baltmanis response: his experience that a number of staff in that area are not up to where they should be.

Susan Crowley response: Charles and family did the right thing by contacting Metastar, can also notify the department with a complaint. Contact Family Care staff at DHS, Monica Degman with questions.

Pamela O'Brien-Metestar has had excellent response. Is someone at the Dept taking all of complaints and looking at them and looking at overall picture, if there is a problem area, should certain contracts be re-examined? Susan response-Metastar provides with a report by region, by CMO, not at provider level, relationship is with the MCO. Ombuseman compile concerns, meet with the dept quarterly to review. Good data available which helps inform policy

Claire: ADRCs call frequently asking questions about resources not surprised that not given correct information. Training should be done. Susan stated that training is done, but also that training needs to be refreshed, pay attention to turn over.

Fox/Vandenplas motion to approve the agenda as presented. Approved.

Vandenplas/Tyler motion to approve the minutes. Approved.

Ben Barrett: Alicia and John requested sponsorship, with sponsorships for individuals with disabilities, they can get you a tank of gas and cover cost of getting into the forum (\$35, includes lunch). Sarah Lincoln stated we should be fine to sponsor. Ben stated that as a condition of sponsorship, someone with sensory impairment be included on their panel.

Information from Ann Zanzig:

Council in crisis situation in terms of long term sustainability...membership and leadership in committees. Challenge for today's meeting: think about what committees want to do, recommend 3 new people on the committee and exactly what you need them to do as a part of that committee. Think about 3 things you want your committee to accomplish between now and October and 3 names of people to be a part of your committee. Need more bodies to keep your work going.

Anything in writing on who is on what committee? There is a list but it is outdated. Amber will work to update the list.

No public comment

Long-Term Care and Employment Committee Report: *Jeff Fox, WCPD*

Quality Home Care Authority is moving along, process of hiring exec director, date of interview set for Aug 3rd. Moving to a statewide authority. Letter to Sec Timberlake has been sent regarding MAPP. Letter of support for 2011 MIG. Federal efforts to eliminate waiting lists for LTS services. Jon Baltmanis suggested continue support of MAPP.

Dan Johnson will research members of LTC and the finance committee on both sides, so both chairs can be approached.

Produce letter of support for vocational futures planning, someone to be placed in all ADRCs around the state.

Zimmerman/Tyler: Motion to send a letter to support training and technical assistance for independent living centers to employ a Vocational Futures Planning expert. Approved.

Encourage every MCO to have a VFP provider in their network....carried.
Get wording from Dan, who to send the letter to?

Will develop a recruitment letter for at large members of the LTC committee. Explain what expected of them, what they expect of us. No funds for transportation, we can set up phone conferences. Live meeting is in all of the ADRCs, ILCs, and TCs.

Need to start working on next budget and MAPP with both sides of the isle.

Send Mike Linton a position paper on MAPP enhancement.

Housing Committee Report: *Joanne Zimmerman, WCPD*

From Brian's presentation at the last meeting several letters were drafted and sent out. Housing for All annual housing meeting is next week in La Crosse, Joanne attending and will get updated on areas of homelessness, housing trust fund, visitability. JoAnne will continue to work with visitability issues. Committee will see if Brian Peters can be included in committee meetings. Claire suggested that Tracy Miller participate.

Committee specifically for homeless, Karen Secor will be part of that group, Karen Avery will be good person to contact for that group. Also individuals from the VA, JoAnne to contact. Bring information to the group about vets and homelessness, see what programs are in place in the state in regards to homelessness, and what legislative issues are in the works and support those. Work on trust fund activities, has not been a lot going on in WI. Group will see what is going on and how group can support it locally and nationally. WHEDA individual, Tracy Miller, Marty, Doc Hubber...Christine will be in charge of that group. The group suggested a tour of home for veterans for next out side of Madison meeting in 2011. Discussed a change to smoking ban law, humane approach for places such as nursing homes, state facilities...places where people have to live, not where they choose to be. Make smoking rooms in public places. Porchlight in Madison may be a resource for Housing group.

Larry-Commerce working on Visitability. 2010 version of American National Standard has information on visitability.

How does group get in touch with state builders association? What would we want them to be involved with?

Does the VFP model work for the DD population as well as PD?

No, the counterpart to vocational future planning and supports for people with developmental disabilities is either "supported employment" or "customized employment", both of which are designed specifically to provide integrated employment for people developmental disabilities.

For people who are mentally ill or have mental health issues there is a specific "support employment" service that has been designed by Dartmouth University that is being piloted in Wisconsin.

So not one shoe fits all, but components of each of these services are designed to help people with their specific disabilities find and secure employment in integrated community setting.

Transportation: *Jon Baltmanis, WCPD*

From committee: discussed crossing county borders. .1% increase would be the cost of a regional transportation authority. How do you get them started in the counties? Takes self

initiative from the county. Wood, Marathon, Portage counties would be good RTA system...but how would it be funded? Models to look at, one in Portage came out of the ADRC. One thing to consider, connecting with the ADRCs. Greg Seivert, manager of Wausau metro to see if he could talk with and work with the group, as well as Terry Porter of Portage ADRC. Ben will send Bob Olsgrad an email to see if he could talk to the group.

Once equip is installed, how do we handle the upkeep? Discussion with tech schools and high schools.....barrier was the class schedule for when the types of repairs needed to be done could be done.

Larry Swaziek commented about parking-parking spaces in public spaces. Current code says that existing buildings can stay in the code that was in place when the building was built. Proposal in says that re-stripped lots should be brought up to current code. Status is, working on language. Going to take it to hearing as a hearing comment. Timeline, probably not until next year. Larry stated if local municipality does not understand code for new buildings, can contact Larry.

*need to create updated list of committee members

Emergency preparedness: *Karen Secor, WCPD*

JorJan resigned

Karen attended meetings, quarterly meetings on hold due to H1N1. Karen invited to be involved in strategic planning meetings for public health preparedness. Public health emergency planning, put the responsibility back on public health dept in each county. Goals to run by Sandra: be involved in public health strategic planning meetings, promote individual emergency preparedness plans (discuss at next public health emergency preparedness), emergency preparedness meeting in Iron county in August, perfect place to get information out.

www.april-rural.org

Find out what coordination exists among state emergency preparedness agencies.

Is it time for an update from Mike Steinhauer? Karen Secor is going to ask him to be on the committee. Also someone from Independence First.

Group asked for a follow up on the latex balloon release? Dan??

Jon Baltmanis-WI counties association. Jon is trying to get a hold of head of association to talk about the Wisconsin Way. No mention of individuals with disabilities. WEAC and Realtor Association put the document together, plan for 5, 10, 20 years down the road. His phone calls have not been returned. Could council send a letter to ask him to come speak?

Harnish letter?

New Business:

National Low Income Housing Coalition asks council to become members for \$50

Fox/Baltmanis motion to donate \$50 to become members of the National Low Income Housing Coalition. Approved.

Zimmerman/ Vandenplas to give \$100 to the survival coalition. Approved.

Thank you letters to Susan Crowley, Independence First, participation/appreciation plaque for JorJan

Letter from Donna McDowell-looking for letter of support and member from the council from the committee. Jeff Fox point person, Ben as back up.

Fox/Vandenplas motion that the council sends a letter of support and Jeff and Ben will serve as liaisons. Approved.

Baltmanis/Vandenplas motion to invite the Low Income Housing group to participate in the October meeting via conference call to talk about their organization and how we can network. Approved. Jon draft, Dan proof...send Jon their contact info

Baltmans/Vandenplas motion to send a written invitation from the Council to Mark O'Connel, head of WI counties Association to do a presentation on the WI Way, discuss from the counties perspective on emergency preparedness. Approved.

October 28th is next meeting in Madison

Zimmerman/Fox motion to adjourn meeting at 3:10. Approved, meeting adjourned at 3:10pm.

Next executive committee call is August 17th at 1pm, Amber will arrange conference line

Scan Ben notes and send to him