



State of Wisconsin Council on Physical Disabilities

1 WEST WILSON ST, ROOM 437
POST OFFICE BOX 7851
MADISON, WI 53707-7851

Voice: 608-261-7816
TTY: 608-267-9880
Fax: 608-266-3386
www.pdcouncil.state.wi.us

Quarterly meeting: July 26, 2012 Best Western Plover, WI Minutes

Members and liaisons present: John Meissner, Heather Bruemmer (Aging Liaison), Ben Barrett, Jeff Fox, Karen Secor, Toby Tyler, Rick Merkle (Dept. of Safety & Professional Services), Joanne Zimmerman

Staff: Dan Johnson and Sarah Lincoln

Guests: Ellie Hartman, Jim Canales (CCCW), Julie Strenn (CCCW), John Haugh (DVR), Senator Julie Lassa

Meeting called to order at 9:00 a.m.

Motion to accept agenda – no quorum

Motion to accept meeting minutes from April 26, 2012. — no quorum

Update on Community Care of Central WI (CCCW) – Jim Canales

- Jim gave the Council a history of CCCW as a Managed Care Organization and how they have grown and changed. They had a huge transition of their folks moved from nursing homes to Assisted Living – this ended up being a huge financial challenge for CCCW. Organizationally they have struggled with consistency among all their offices in how they work with their members. In 2010 CCCW had the highest levels of satisfaction among all Family Care members in the state. They have also had consistently high reviews from the Quality Agency TMG. They have also seen their costs per consumer go down over the past few years. That is huge to remain at such a high quality of service. We are very active on Self Directed Supports Option and strive to continue to improve their numbers on this because that is what is being requested.
- Julie gave an update on CCCW Provider Network. Julie talked about the biggest challenge and most important service for their members is transportation. They work very closely with the existing transportation providers in all their service areas in an attempt to maximize funding. They do this by collaborating with lots

of different transportation entities. They have one full staff person whose only job is transportation. CCCW also does all kinds of different adaptations to consumers' vehicles so they can be as independent as possible. Family Care was excluded from using Logisticare – Family Care covers transportation. CCCW has an Employment First approach – every member has a right to work and needs to work. CCCW uses the Employment First philosophy. They applied and received a grant from BPDD. The goal of that grant is to use key principles of self-directed support with the best practices of integrated employment in their community using an outcomes based payment process for their providers. CCCW works on Project SEARCH as well in Marshfield. Everything we do is about their members having the best life possible for them.

Update - Senator Julie Lassa

- CMS sent a letter to DHS announcing the approval of the Family Care 1915b Waiver Application Renewal. The renewal application included the removal of all caps on FC that were put in place in Jan. 2012. Anyone with a complaint regarding the caps should call Disability Rights WI. DHS doesn't have a grievance policy for wait lists in place yet.
- Lots of issues with Logisticare. There will be an audit of the program to ensure things are working as planned. Senator Lassa has received numerous complaints in regards to Logisticare services.
- Employment for People with disabilities is really an issue and WI needs to step up their efforts in removing barriers and getting people with disabilities to work.
- Disabled Veterans gaining employment is a priority for the legislature this year. They have approved tax breaks and other incentives for those people to gain and maintain a job.
- Affordable Care Act issues are still very hot. WI is not implementing any of the exchange efforts until after the elections. That really puts WI behind – we will be required to put together a plan in a very short amount of time. If we don't do that then the Federal Gov. will be running our exchange. The health insurance piece of the Affordable Care Act is really important and essential for WI families.
- Seclusion and Restraint in Schools Bill – this last session we were able to get this legislation passed. This is great news because the previous actions were very hurtful for students. The new legislation requires the schools to only use it as a last resort. It also requires that the parents are notified before the seclusion or restraint takes place.
- Legislation passed that required all text books and other educational materials have to be made accessible for individuals with vision impairments.
- Legislation was introduced that would weaken FMLA. Hoping that will not be back on the floor again.
- DHS changes to BadgerCare that would allow the Secretary to change the rules for eligibility in an emergency situation.
- Voter ID bill would negatively impact voters with disabilities. Hoping this will never be put into place.

- Legislation was passed that said if you voted by absentee ballot and made a mistake the clerks no longer have to notify you that you can make a change and you can't make a change if you realize you made an error.
- Hoping to restore funding to public schools to the previous budgets. The schools are really struggling.
- Hoping to continue to push Family Care statewide and allow Family Care to continue to pay their employees at a competitive level.
- Hoping that WI will become an Employment First State.

Data Presentation – *Ellie Hartman, DHS/OIE*

- Ellie reviewed a power point presentation on WI Employment Data for People with Disabilities.
- Ellie responded to Q&A from the Council

DVR Update – *John Haugh, DVR*

- John reviews his power point on DVR updates.
- On the Job Training (OJT) is a huge initiative for DVR. This is really a benefit for people with disabilities.
- DVR is doing a Customer Satisfaction Survey for all purchase of service services. 55% said they were very satisfied with their services.
- Innovation and Expansion Projects – Walgreens REDI Disability Employment Project is going very well. The goal is to expand this to other Walgreens around the state and offer this to other retail businesses. Let's Get to Work collaboration with BPDD is a youth in transition and employment program while they are in school. This is happening in 5 schools currently and will soon add 4 more schools. This is a 5 year project.
- Trying to reduce the time on the waiting list for Category 2 folks from 700 per month to 1,000 per month starting July 1, 2012. We plan to continue that rate with increase in DVR staff hires.
- Applications to apply for DVR services are now online so you can apply anytime.
- There is a new Cold Case Unit – helping clean up vacant caseloads and Social Security claims.
- State Budget – MOE is being maintained and is really essential to have those case service fiscal resources to serve our folks.
- Electronic Service Provider Records – DVR is changing their records system so all their provider information is online.
- Provider Report Cards will be done at the end of 2012.
- DVR is working on a change in determining order of selection. This new change will begin on Oct. 1, 2012.
- Every school district has a DVR transition liaison.

Committee Reports and Liaison Updates:

- **Long Term Support and Employment** – There will be an Executive Committee Call to address concerns.

- **Housing Committee** – Joanne Zimmermann
 - Joanne shared a version of the policy from the Housing for All Advisory Committee on Visitability and as written. The Housing Committee also drafted a work plan and is looking for groups to support their efforts. The Council will address changes during an Executive Committee Call. Senator Lassa is willing to broker a meeting between the Housing for All Committee and the Builders Association to try to come to a joint agreement.
 - Housing Conference – well attended and talked about the homeless as well.
 - WHEDA has redone the design requirements and universal design scored. Joanne will send it to Sarah for distribution.

- **Transportation/Parking** - John Meissner
 - John is working with the Tim Fiochi aid to Patroski to move forward on parking legislation. The Council did have conversations with Rick Merkle from the Dept. of Safety and Professional Services (new liaison for the Council). The law needs to be changed before the State will make any changes.

- **Emergency Preparedness** - Karen Secor
 - Working on the 5 yr. plan for Statewide Emergency Preparedness Statewide Committee. A July 5 meeting was cancelled due to weather. The August meeting should happen as planned.
 - Need to talk about what kinds of questions or other people we should use for the Oct. panel discussion.

- **Aging Update** – Heather Bruemmer
 - The Board on Aging and Long Term Care now host the Medicare Part D Helpline.
 - Overview of Medigap Hotline for counseling and advocacy handout.
 - Council recommends that the Board change its name from Aging and Long Term Care to Aging, Disability and Long Term Care.

Old Business:

- Update on VFPS – Dan Johnson
 - Goal to train providers on VFPS so that they can be certified as VFPS providers.
 - 4 MCO's are participating and DHS is providing Technical Assistance.
 - The next step is to get VFPS a benefit under DVR so that they can bill for the services so it can be incorporated into an IEP for Youth. Conversations with DVR are ongoing.
 - ILC's were originally trained however you need 15 ppl to continue the service in the IL's and we weren't able to continue that service. Now the referrals are coming in and there are not the staff at the IL's to provide the service.
 - There is a pilot that is working on blending and braiding the funding for VFPS between MCO's and DVR.

- VFPS needs approx., \$350,000 to complete the fidelity process to ensure the quality of the process going forward. It is an evidence based program and has been proven effective in pilots.

New business:

- Discuss proposed Federal Legislation, HR 4378, allowing coverage of Complex Rehabilitation Technology by Medicare
 - Dan suggested that the Council sign on under the website to support this bill.
 - Joanne suggested that PT/OT should be able to be the specialized staff.
- Discuss Survival Coalition recommendations for Education.
- Discuss Future Meeting Structure
 - The Council is not effectively working outside of quarterly meetings in their committees. There are a lot of emails and policy papers going out and no real action is taking place. Committee chairs can ask for committee meetings via conference calls/video conferencing.
 - If Dan retires this Council will not continue to work effectively – ultimately it wouldn't survive and reach the outcomes of our State Plan.
 - Need to do more outreach to fill vacancies.
- Discuss Region V FEMA-Conference Call on Emergency Management, Healthcare, and Public Health: Increasing Coordination and Collaboration
 - Karen will follow-up on the FEMA conference calls.

Next meeting Oct. 25, 2012 Concourse Hotel, Madison, WI

Agenda:

Emergency Preparedness Panel

Motion to adjourn – no quorum