

VISUAL COMMUNICATIONS TOOL



I have a physical disability

I am Deaf

I am blind

I have a cognitive disability

Other

Quick Communication Tips for Emergency Responders:

- Get the person's attention first.
- Speak to them at eye level.
- Look at the person when you speak. He or she may be able to read your lips.
- Speak slowly with a low-pitched and calm voice.
- Use short, familiar words, such as "What do you need?"
- Ask one question at a time. Also give directions one at a time. Check for understanding after each step.
- Give the person time to respond to your question or follow directions.
- Repeat, rephrase or write your message if necessary.
- Ask permission first, before touching the person.
- Ask before moving a person or their wheelchair/mobility device.



YES

NO

I DON'T KNOW

GO

WAIT

STOP

COMMUNICATION METHODS

The best way to communicate with me is:

WRITING

CELL PHONE

COMMUNICATION BOARD

SIGN-LANGUAGE

I CAN LIPREAD

HEARING AID OR COCHLEAR IMPLANT

TEXT / CAPTIONING

TACTILE INTERPRETER

List your unique communication equipment needs on your **MEDICAL EMERGENCY WALLET CARD**, available at <https://cpd.wisconsin.gov>.

A B C D E F

G H I J K L

M N O P Q R

S T U V W X

Y Z

1	2	3	4	5
6	7	8	9	0

PAIN

Where is the pain located?

FRONT

BACK

R L L R

LEVEL OF PAIN

0 1 2 3 4 5 6 7 8 9 10

NO PAIN MILD PAIN MODERATE PAIN SEVERE PAIN VERY SEVERE PAIN WORST POSSIBLE PAIN

IMPORTANT PEOPLE OR SERVICES

I need help with ...

SHELTER

HOSPITAL

FAMILY

GAS STATION

ID / MONEY

CAREGIVER

SERVICE ANIMAL

SIGN-LANGUAGE INTERPRETER

PHONE CALL OR TEXT

EMERGENCY SERVICES

911

POLICE

FIRE DEPARTMENT

EMT / RESCUE

LOST AND FOUND FOR PETS

711

RELAY SERVICES

GETTING OUT

DIRECTIONS / WHERE TO GO

COMMUNITY CENTER

ASSISTANT

TRANSPORTATION

CAR

BUS

TRAIN

MOTORCYCLE

TAXI

BOAT

PLANE

BICYCLE

WHAT I NEED

WATER	FOOD	BATHROOM	CLOTHES
BED / HOSPITAL BED	SOAP	FEMININE PRODUCTS	ADULT DIAPER
BABY CARE NEEDS	PET CARE NEEDS	WI-FI NETWORK	CHARGER
POWER	BATTERIES	FLASHLIGHT	ALERTING EQUIPMENT

HEALTH AND MEDICAL

MEDICAL STAFF	MEDICINE	KEEP MEDICINE REFRIGERATED	INSULIN / EPI-PEN
OXYGEN	WHEELCHAIR OR WALKER	INHALER	HEART ATTACK
PREGNANCY	DENTIST	EYE DOCTOR	HEARING LOSS / EAR PROBLEM

ALLERGIES / SENSITIVITIES

MEDICATIONS LATEX OTHER

List your allergies and/or sensitivities on your **MEDICAL EMERGENCY WALLET CARD**.

SUPPORT

NEWS / UPDATES	FOOD	HOUSING	FORMS
MONEY	LEGAL HELP	THERAPY	PHYSICAL THERAPY

PLACES TO GO / TYPES OF EMERGENCIES

EVACUATE / ESCAPE	HOME	POWER ON	NO POWER
DAMAGED HOME	FLOOD DAMAGE	FIRE AND SMOKE	EVACUATE TO HIGHER GROUND

TIME

HOURS AM PM MINUTES

SUNDAY MONDAY TUESDAY WEDNESDAY

THURSDAY FRIDAY SATURDAY

1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

JAN	FEB	MAR	APR	MAY	JUNE
JULY	AUG	SEPT	OCT	NOV	DEC

Morning
 Afternoon
 Night

PLACES

MAINE
NEW HAMPSHIRE
VERMONT
MASSACHUSETTS
CONNECTICUT
RHODE ISLAND
NEW YORK
NEW JERSEY
DELAWARE
MARYLAND
WASHINGTON D.C.

